

尺寸: 80\*100

**MOER** HOME SMART MOESHOUSE

**Instruction Manual**  
**Smart Battery Doorbell**  
WiFi

English

**Presenty** **tuve**

- Bitte scanen Sie den QR-Code, um das deutsche Handbùch, das Installationsvideo und die Funktionseinführung zu erhalten
- Escanee el código QR para obtener el manual en español, el video de instalación y la introducción de la función
- Veuillez scanner le code QR pour obtenir le manuel en français, la vidéo d'installation et l'introduction des fonctions
- Отсканируйте QR-код, чтобы получить руководство на русском языке, видео по установке и описания функций
- Scansionare il codice QR per ottenere il manuale in italiano, il video di installazione e la guida alle funzionalità. Video di installazione e funzionalità
- Leia o código QR para obter o manual em português, o vídeo de instalação e a introdução das funções
- Zeskanij kod QR, aby uzyskać instrukcje, filmy instalacyjne i funkcje
- من فضلك لم نسمح رمز الترخية البرية (QR-code) للحصول على دليل المستخدم باللغة العربية وفديو التثبيت ووصف الوظائف

English

**Technical Specifications**

**Doorbell**

- Operating temperature -20°C~50°C, Operating humidity 10%~95% No condensation
- Notice: The maximum normal condition operating temperature is defined as +50°C except battery charging condition. The maximum battery charger temperature is defined as 45°C.
- Frequency Range: 2.412-2.472GHz, RF Output Power: 17.5 dBm
- Power: General 5V Direct Current 1A, symbol means direct current

**Chime**

- Operating Temperature -10°C to 45°C; Operating Humidity <90% at 40°C
- Communication : RF 433MHz
- Power :100~240V-50/60Hz; Symbol means alternating current
- Indoor use, bathroom excluded; Symbol means for indoor use only
- Symbol means Class II product-Double Insulated-No earth required

English

**Product description**

**Packing list**

Set 1: Video doorbell + Ding Dong

- Video doorbellx1 + Dingdong machinex1 + Screw packx1
- Synopsisx1 + Disassemble the needlex1 + Power cordx1
- Positioning hole labelsx1

English

**Screws Bag**

Mounting Screw-2pcs: Use two to mount the Bracket on the wall.  
Wall Anchors-2pcs: (Optional) Push two anchors in the holes you drilled in the wall when installing on concrete, stucco, or brick, you should.

**Doorbell Status**

**Green Light**

- Solid— Charging
- OFF — Charging Completed
- Quickly Blinks — Charging Abnormal

**Red Light**

- Solid— Network connection failure
- Slowly Blinks—Equipment failure
- Red light and blue light quickly blinks— OTA Upgrading

**Blue Light**

- Solid—Network connection successful/Doorbell call
- OFF—Normal standby
- Flashes 3 times—Doorbell wake up
- Slowly Blinks—Waiting configuration

English

**Basic Operations**

**Power on :** Toggle the switch button to on  
**Power off :** Toggle the switch button to off  
**Reset :** Long Press "Reset" for 5 seconds

**Connect network mode switching:**

- Long press "Doorbell Button" for 5 seconds to mode switching

**Connect network prompt tone:**

- Prompt tone 1: Please connect the router
- Prompt tone 2: Please connect the base station! If you do not purchase a base station, can be ignored!

**Leave the message prompt tone:**

- Please press the button to leave the message

English

**Description of assembly steps**

- Hammer expansion bolt into wall body as per the hole position of locating stick;
- Use a screw to fix the back plate;
- Put the doorbell to buckle it on the back plate to complete installation.

English

**How to pair the doorbell with the loud speaker ?**

Please power up the loud speaker.  
Press the Reset Button for several seconds until device starts to dingdingdingding, at the time, the lamp flashing slowly and the device enters the pairing state.  
Press the doorbell button to pair, the loud speaker starts to dingdong and pilot lamp off, the device paired successfully.

English

**Disassembling the doorbell charging instructions**

- Insert the disassembly needle into the hole and press down firmly, as shown
- Pull out the doorbell forward, as shown
- Plug in the USB cable to charge.

English

**Preparation for use**

- Download MOES App on App store or scan the QR code

MOES APP is upgraded as much more compatibility than Tuva Smart/Smart Life APP, functional well for scene controlled by Siri/widget and scene recommendations as the fully new customized service.  
(Note: Tuva Smart/Smart Life APP still works, but MOES APP is highly recommended)

- Registration or Log in

Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get verification code and "Set password". Choose "Log in" if you already have a MOES account.

English

**Add device**

- Open MOES, click "+" on the top right corner of the page "HOME", then select "Camera&Lock".
- Make sure the indicator light on the device is white slowly flashing, then press "Next Step".

- Enter your "Wi-Fi network and password", click "OK".

English

- Scan the QR Code on your phone with camera. Heard a prompt tone, click "1" Heard a Prompt".

- When the indicator light on the device turns from flashing blue light to steady light, the network configuration is complete.

\*Please refer to the specific APP interface if there are any difference.

English

**warning**

Federal Communications Commission (FCC) Declaration of Conformity

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled rolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Important Note  
This radio module must not be installed to co-locate and operating simultaneously with other radios in hotel system except in accordance with FCC multi-transmitter product procedures. Additional testing and equipment authorization may be required to operating simultaneously with other radio.  
The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

English

The host product manufacturer is responsible for compliance to any other FCC rules that apply to the host not covered by the modular transmitter grant of certification. The host product still requires Part 15 Subpart B compliance testing with the modular transmitter installed.

The end user manual shall include all required regulatory information/warning as shown in this manual, including: This product must be installed and operated with a minimum distance of 20 cm between the radiator and user body.

**SERVICE**

Thank you for your trust and support to our products, we will provide you with a two-year worry-free after-sales service card, (weight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us. Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after-sales maintenance in the site or store where you purchase. If the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair. We have the right to refuse to provide warranty service if:

- Products with damaged appearance, missing LOGO or beyond the service term;
- Products that are disassembled, injured, privately repaired, modified or have missing parts;
- The circuit is burned or the data cable or power interface is damaged;
- Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

English

**RECYCLING INFORMATION**

All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.

English

**WARRANTY CARD**

**Product Information**

Product Name \_\_\_\_\_  
Product Type \_\_\_\_\_  
Purchase Date \_\_\_\_\_  
Warranty Period \_\_\_\_\_  
Dealer Information \_\_\_\_\_  
Customer's Name \_\_\_\_\_  
Customer Phone \_\_\_\_\_  
Customer Address \_\_\_\_\_

**Maintenance Records**

Failure date	Cause Of Issue	Fault Content	Principal

English

Thank you for your support and purchase at we Moes, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.

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English

**EVATOST CONSULTING LTD**  
Address: Suite 11, First Floor, Moy Road Business Centre, Taffs Well, Cardiff, Wales, CF15 7GR  
Tel: +44-292-1650945  
Email: contact@evatost.com

**AMZLAB GmbH**  
Laubenhof 23, 45326 Essen  
Made in China

**Manufacturer:**  
WENZHOU NOVIA NEW ENERGY CO.,LTD  
Address: Power Science and Technology Innovation Center, NO.238, Wei 11 Road, Yueqing Economic Development Zone, Yueqing, Zhejiang, China  
Tel: +86-577-57186815  
After-sale Service: service@moeshouse.com

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